

**INFORM YOUR DECISIONS**

**VALUE DELIVERED:**

- Organizations can focus on their core competency of selling and servicing their customers
- Leverage Jolt experience and best practices honed from 300+ technology engagements PLUS our unmatched domain expertise
- Companies can maximize the value they can realize from data

A common pain point across service organizations is the lack of operational information that can support business strategy and critical business decisions. Jolt Consulting Group developed InsightJolt to solve this challenge and to provide service executives actionable



intelligence to grow and improve their business. **InsightJolt** is a service organization specific business analytics and reporting platform that gathers and aggregates data from multiple systems across the organization (e.g., financials systems, CRM, service). Service executives receive a 360-degree view of their operations and customer interactions through a series of dashboards and reports providing them real time data in which to make strategic business decisions.



**Benefits of a Business Intelligence Dashboard**



**4.1 Million**  
Customer interactions improved annually

**23,940**  
Customer-facing staff empowered

**300+**  
Client engagements completed

**ABOUT JOLT CONSULTING GROUP**

Jolt Consulting Group specializes in helping organizations improve customer interactions. Through a broad spectrum of strategic and technology centric offerings, we enable organizations to connect more deeply with their customers. We accomplish this through strategic organizational assessments, effective change management, and by helping with the selection and deployment of enabling technologies. Jolt's team is comprised of industry veterans who each year have improved over 4.1 million customer experiences.

**CONTACT US :**

info@joltconsultinggroup.com  
877.249.6262  
joltconsultinggroup.com